

# SUNRISE SENIOR LIVING

A LEADING SENIOR LIVING provider for more than 35 years, Sunrise is a McLean, Virginia-based company focused on delivering personalized services and care. Our commitment to quality care brings peace of mind to families and helps create pleasant days for residents at our communities.



## Sunrise Worldwide

TOTAL RESIDENT CAPACITY APPROXIMATELY

 **28,000**  
in US + Canada

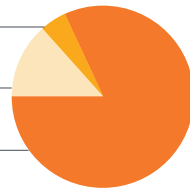
 **3,800**  
in the United Kingdom

**318** SENIOR LIVING COMMUNITIES

**15** in Canada

**45** in the UK

**258** in the US



ASSISTED LIVING • MEMORY CARE • INDEPENDENT LIVING  
SKILLED NURSING • SHORT-TERM STAYS

## Team Members



Sunrise has approximately **32,000** team members across the US, Canada, and UK

We retain nearly **80%** of our full-time team each year

New team members receive **40+ hours** of training in their first 30 days

Leaders receive an additional **72+ hours** of training to help teams meet Sunrise standards

Team members receive an additional **650,000+ hours** of continuing education

## The Sunrise Experience

### INDIVIDUALIZED SERVICE PLAN (ISP)

- Provides team members with important personal details about every aspect of the resident's care
- Emphasizes maintaining independence

### PROGRAMMING & ACTIVITIES

- Sunrise Live With Purpose® programming ensures residents receive meaningful daily activities to nurture the mind, body, and spirit

### DESIGNATED CARE MANAGERS

- Becomes familiar with residents' personal needs and preferences to provide consistency in care
- Monitors and reports any changes in care needs

### REMINISCENCE® PROGRAM

- Provides Memory Care for residents with Alzheimer's and other forms of dementia
- Focuses on the individual, not on the disease or lost abilities
- Life Enrichment Manager helps residents feel valued and provides a sense of purpose

### PERSONALIZED NUTRITION

- Includes meals and snacks customized for each resident's dietary needs and preferences
- Utilizes digital system to ensure food safety needs are met while choice is honored



"Highest in Customer Satisfaction among Senior Living Communities"

Sunrise Senior Living received the highest numerical score in the J.D. Power 2018 Senior Living Satisfaction Study, based on 2,539 total responses among 7 senior living communities measuring experiences and perceptions of residents/family members/friends, surveyed October-December 2017. Your experiences may vary. Award applicable to United States only. Visit [jdpower.com](http://jdpower.com)

## Quality & Safety

At least once a month, regional leaders in key functions review standards as part of our commitment to continuous quality improvement.

In addition, specific safety measures include:



Construction, materials and practices designed to minimize fire risk and maximize resident safety



Security monitoring and community access controlled by trained team members



Sunrise-monitored emergency call pendants and pull stations in each suite and bathroom



Specially developed senior-friendly interior design techniques to create beautiful and convenient environments that help support resident comfort



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All data is current as of May 1, 2018

